EVAN KERRIGAN

+1 917 720 2265
hello@evankerrigan.com

PROFESSIONAL EXPERIENCE

PagerDuty — San Francisco, CA
Principal User Experience Designer — March 2015 – Present

- Product design lead for the event intelligence product group: integrating data science, machine learning, visualization, and workflow automation to support operations teams everywhere
- Devise, develop, and reinforce a consistent, unified design voice by mentoring junior designers through design critique and reviews, interpersonal coaching, goal-setting, and organization-wide design evangelism
- Leading cross-functional initiatives across product and engineering to improve our products' accessibility
- Contributor to an in-development design system to drive cross-platform and cross-team UI consistency, accelerate velocity, and empower teams to deliver better user experiences with greater autonomy
- Previously led design for mobile apps (Android, iPhone, and WATCH): delivered full redesign of apps while also overseeing UX efforts across product development teams to provide a holistic user experience
- Designed a range of features including user management and analytics / reporting to help customers understand the performance of their teams and systems

VMware, *Research & Development* — Palo Alto, CA
Interaction Designer — August 2012 – March 2015

- Lead designer for the end-to-end user experience of creating, deploying, managing, and monitoring virtual machines and applications for the vCloud Suite (VMware's flagship suite)
- Collaborated with UX team to define new design standards for VMware's flagship product (vSphere)
- Mentored junior designers on processes and methodologies used at VMware to advance their skills and promote a consistent design voice for the team
- Won Best Paper at internal innovation conference and People's Choice Award at internal hackathon in 2014

Microsoft, *Office Experience Group* — Redmond, WA
User Experience Researcher (internship) — May – August 2011

- Directed research projects for Excel, OneNote, Outlook, PowerPoint, SharePoint, and Word for the Office 2013 suite with a primary focus on benchmarking and informing new touch interactions for mobile devices
- Designed and directed lab research study for new reporting capabilities for Project 2013 to align with user goals and increase integration with other products in the Office 2013 suite

Library of Congress, *National Digital Information Infrastructure & Preservation Program* — Washington, DC
Usability Analyst (internship) — February – March 2011

- Conducted a heuristic evaluation and competitive analysis of digitalpreservation.gov and presented usability improvement recommendations
- Created usability testing protocols — including user tasks, scenarios, and post-test questionnaires — to collect qualitative data and better inform the site's design

CDS International *(now Cultural Vistas)* — New York, NY
Web Designer, Project Manager & Information Systems Coordinator — May 2006 – July 2010

- Designed, developed, and maintained the organization's website and content while analyzing site data to inform design and functional improvements
- Managed the development of a tailored customer-relations management app that interfaced with the U.S. Department of Homeland Security SEVIS system with primary attention on usability and interaction design

EDUCATION

University of Michigan, *School of Information* — Ann Arbor, MI
Master of Science in Information: Human–Computer Interaction

New York University, *College of Arts and Science* — New York, NY
Bachelor of Arts, *cum laude:* Political Science & French