

# Evan Kerrigan

Product Designer

## SELECTED PROFESSIONAL EXPERIENCE

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### **HashiCorp**

*Senior Product Designer II (Lead Product Designer)*

November 2022–Present

*Senior Product Designer*

January 2021–November 2022

- Leading design for key “Day 2” operations with the Terraform Actions & Runbooks capabilities as well as integration experiences with Red Hat’s Ansible Automation Platform
- Responsible for developing more than two dozen platform patterns, components, and guidelines alongside a fully updated Figma component library for shared use to drive cross-platform consistency, accelerate velocity, and empower teams to deliver better experiences with greater autonomy
- Designed core platform experiences for the HashiCorp Cloud Platform including audit logs, billing, and networking capabilities and led overall efforts for RBAC experiences as part of a strategic cross-platform convergence initiative
- Drove a cross-team visioning effort to conceptualize possible futures for the core platform experience, with a focus on solving customer problems and driving business outcomes
- Mentored designers at all levels through design reviews, interpersonal coaching, goal-setting, and organization-wide design evangelism

*Product Design Manager (Interim)*

July 2022–February 2023

- Managed a team of 6 product designers with responsibilities including developing careers, resolving cross-functional conflicts, upholding accountability to individual commitments, overcoming blockers, overseeing team processes, and clarifying business outcomes

### **Salesforce (MuleSoft)**

*Principal User Experience Designer*

January–December 2020

- Led product design for API design product experiences on MuleSoft’s Anypoint Platform

### **PagerDuty**

*Principal User Experience Designer*

May 2017–November 2019

*User Experience Designer*

March 2015–May 2017

- Directed product design (including overseeing the design work of three other designers) for the Event Intelligence product group: Integrated data science, machine learning, visualization, and workflow automation to support Operations teams everywhere
- Led design for mobile apps: Delivered full redesign while also overseeing UX efforts across product development teams to provide a holistic user experience
- Designed a range of features including user management and analytics/reporting to help customers understand the performance of their teams and systems
- Guided cross-functional initiatives to improve product accessibility

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## SELECTED PROFESSIONAL EXPERIENCE (CONTINUED)

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### **VMware**

*Interaction Designer III*

July 2014–March 2015

*Interaction Designer II*

August 2012–July 2014

- Lead designer for end-to-end user experience of creating, deploying, managing, and monitoring virtual machines and applications for the vCloud Suite (VMware's flagship suite)
- Contributed to defining design standards for vSphere (VMware's flagship product)
- Won Best Paper at internal innovation conference as well as People's Choice Award at internal hackathon for envisioning smart wearables that aided datacenter administrators

### **Microsoft**

*User Experience Researcher (Internship)*

- Directed research projects for Excel, OneNote, Outlook, PowerPoint, SharePoint, and Word for the Office 2013 suite with a primary focus on benchmarking and informing new touch interactions for mobile devices
- Designed and directed lab research study for new reporting capabilities for Project 2013 to align with user goals and increase integration with other Office 2013 suite products

### **CDS International** (now *Cultural Vistas*)

*Web Designer, Project Manager & Information Systems Coordinator*

May 2006–July 2010

- Designed, developed, and maintained the nonprofit organization's website and content while analyzing site data to inform design and functional improvements
- Managed the development of a CRM app that interfaced with U.S. Government systems with primary attention directed to usability and interaction design

## EDUCATION

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**University of Michigan**, *School of Information*, Master of Science in Information: Human–Computer Interaction

**New York University**, *College of Arts and Science*, Bachelor of Arts, *cum laude*: Political Science & French

**Institut d'études politiques de Paris** (*Sciences Po*): Academic year abroad with all instruction in French

## SKILLS, METHODS & TOOLS

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Adobe Creative Suite, Analytics, Cognitive walkthroughs, Competitive analysis, Contextual inquiry, CSS, Data visualization, Figma, Heuristic evaluations, HTML, Interviewing, Personas, Rapid prototyping, Sketch, Storyboarding, Survey design, Usability testing, User interviews, Wireframing